



Kenneth Cloke - Biographical Information

Kenneth Cloke is Director of the Center for Dispute Resolution and a mediator, arbitrator, attorney, coach, consultant, and trainer, specializing in communication, negotiation, and resolving complex multi-party conflicts, including community, grievance and workplace disputes, collective bargaining negotiations, organizational and school conflicts, sexual harassment, international conflicts, and public policy disputes, and in designing preventative conflict resolution systems for organizations.

He is a nationally recognized speaker and author of *Mediation: Revenge and the Magic of Forgiveness*; *Mediating Dangerously: The Frontiers of Conflict Resolution*; *The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution*; and *Conflict Revolution: Mediating Evil, War, Injustice, and Terrorism*.

He is co-author with Joan Goldsmith of *Thank God It's Monday! 14 Values We Need to Humanize the Way We Work*; *Resolving Personal and Organizational Conflict: Stories of Transformation and Forgiveness*; *The End of Management and the Rise of Organizational Democracy*; *The Art of Waking People Up: Cultivating Awareness and Authenticity at Work*; and *Resolving Conflicts At Work: Ten Strategies For Everyone On The Job* (3rd Ed.).

His coaching, consulting, facilitation, and training practice includes work with leaders of public, private and non-profit organizations on effective communications, collaborative negotiation, relationship building, conflict resolution, leadership development, strategic planning, team building, meditation and organizational change.

His university teaching includes law, mediation, history, political science, conflict studies, urban studies, and other social sciences at a number of colleges and universities including Southwestern University School of Law, Antioch University, Occidental College, USC and UCLA. He is or has recently been an Adjunct Professor at Pepperdine University School of Law; Global Negotiation Insight Institute at Harvard Law School, Omega Institute; Albert Einstein College of Medicine, Cape Cod Institute; University of Amsterdam ADR Institute; Saybrook University, Massey University (New Zealand) and Southern Methodist University. He has done conflict resolution work in Austria, Bahamas, Brazil, Canada, China, Cuba, Denmark, England, Georgia, India, Ireland, Japan, Latin America, Mexico, Netherlands, New Zealand, Nicaragua, Pakistan, Puerto Rico, Scotland, Thailand, Ukraine, former USSR, United Kingdom, and Zimbabwe. He is a founder and first President of Mediators Beyond Borders.

He served as an Administrative Law Judge for the California Agricultural Labor Relations Board and the Public Employment Relations Board, a Factfinder for the Public Employment Relations Board, and a Judge Pro Tem for the Superior Court of Los Angeles. He has been an Arbitrator and Mediator for over twenty-seven years in labor management disputes, and is a member of a number of arbitration panels.

He received his B.A. from the University of California, Berkeley; J.D. from U.C. Berkeley's Boalt Law School; Ph.D. from U.C.L.A.; LLM from U.C.L.A. Law School; and did post-doctoral work at Yale University School of Law. He is a graduate of the National Judicial College in Reno, Nevada, and taken numerous courses in mediation.